Terms and Conditions - **Vital Medical Group - Updated Date:** 01/07/2026

1. Acceptance of Terms

By accessing, browsing, submitting information through, or using any website, portal, form, referral system, communication channel, or service operated by Vital Medical Group ("VMG," "we," "us," or "our"), you agree to be bound by these Terms and Conditions. If you do not agree, do not use our services.

2. No Medical Advice

Vital Medical Group does **not** provide medical advice, diagnosis, or treatment through its websites, referral forms, dashboards, emails, or communications unless explicitly stated in a separate written provider agreement.

All information provided is for **administrative, referral coordination, and informational purposes only** and should not be relied upon as medical advice. In emergencies, call **911** or seek immediate medical attention.

3. Eligibility

You represent that:

- You are at least 18 years old, or
- You are an authorized representative of a patient, provider, agency, or organization with legal authority to submit information.

4. Referral Submissions

By submitting a referral:

- You confirm you are authorized to submit the information provided
- You agree that submission **does not guarantee acceptance, scheduling, eligibility, coverage, or treatment**
- You acknowledge that additional verification may be required

Vital Medical Group reserves the right to decline, delay, redirect, or close referrals at its discretion.

5. Accuracy of Information

You are responsible for ensuring all submitted information is accurate, complete, and current.
Vital Medical Group is not responsible for delays, denials, or errors resulting from incorrect or incomplete information.

6. Communications

By submitting forms or contacting us, you consent to receive communications via:

- Phone
- Email
- Secure portals
- Fax
- SMS (where applicable)

Standard message and data rates may apply.

7. Third-Party Services

Vital Medical Group may use third-party platforms for hosting, forms, communications, analytics, or operations. We are not responsible for third-party outages, errors, or security incidents outside our reasonable control.

8. Intellectual Property

All content, branding, systems, workflows, and materials are the property of Vital Medical Group and may not be copied, modified, or distributed without written permission.

9. Limitation of Liability

To the maximum extent permitted by law, Vital Medical Group shall not be liable for:

- Indirect, incidental, or consequential damages
- Loss of data, revenue, or opportunity, and/or Delays in care coordination
- Decisions made by third-party providers, payers, or agencies

10. Indemnification

You agree to indemnify and hold harmless Vital Medical Group from any claims arising from:

- Unauthorized submissions
- Misuse of systems
- Violation of these Terms
- Inaccurate or unlawful disclosures

We may update these Terms at any time. Continued use of services constitutes acceptance of revised terms.

12. Governing Law

These Terms are governed by the laws of the State of California, without regard to conflict-of-law principles. You may contact us at info@vitalmg.us, or by address at 1314 W Glenoaks Blvd, Unit 205, Glendale, CA 91201